SaaS Boss

## Competencies and Behavioral-Based Interview Questions



### List of Competencies to Build Behavioral-Based Interview Questions Around

Teamwork

Sales Skills

Self-awareness

**Objective Judgement** 

Accountability

**Growth mentality** 

Perseverance

Self-motivated

Ambition

**Organization Skills** 

Independance

**Risk-Taking** 

Adaptability

**Creative/Innovation** 

Decisiveness

Flexibility

Integrity

Leadership

Resilience



# Sample Behavioral-Based Interview Questions

### by Competency

### <u>Teamwork</u>

• Tell me about a time you were able to successfully deal with someone even though that person might not have liked you.

### Sales Skills

• Tell me about a time when you persuaded someone to make a change.

### Self-awareness

• Tell me about a workplace conflict you were involved in, either with your peers or someone else in the company. How did you manage that conflict, and were you able to resolve it

### **Objective Judgement**

• Tell us about a decision you made which you knew would be unpopular with some people.

### **Accountability**

• Tell me about the last quarter you didn't make quota and what caused you to miss.

### Growth mentality

• Tell me about a professional failure you've experienced.

#### **Perseverance**

• Give me an example of a time when you hung in there even when a positive outcome seemed unlikely.

### Self-motivated

• Give me an example of a time you took initiative on a project.

### Ambition

 Tell us about an idea you started that involved collaboration v that improved the business.



# Sample Behavioral-Based Interview Questions

### by Competency

### **Organizational Skills**

• Tell me about a time when you managed a complicated project.

#### **Independance**

• Describe a time when you had to act outside your authority in the interests of a customer or the company.

### <u>Risk-Taking</u>

• Tell me about taking a risk that has paid off for you.

### **Adaptability**

• Tell me about a time when you were asked to do something you had never done before. How did you react? What did you learn?

### **Creative/Innovation**

• Tell me about a business problem that you had to solve in a unique or innovative way. What was the outcome?

#### **Decisiveness**

• Give an example of when you have made a decision that you didn't want to make.

### **Flexibility**

• Recount a time when you accommodated someone beyond your comfort level, though you didn't have to.

### **Integrity**

• Give a specific example of a policy you conformed to with which you did not agree.

### **Leadership**

 Tell me about a time when something went wrong at work and you took control

### **Resilience**

• Tell me about the last time you failed.



### **Sample Bonus Questions**

- Are you more Willow or Oak?
- Are you more likely to ask for permission or forgiveness?
- What are the 3 most consistent tasks you do regularly to ensure you are successful?
- What are you more motivated by the thrill of winning or the fear of losing?
- Tell me what you think separates the success sales reps. from those who fail.
- What are the key factors in a successful presentation?
- Your Manager and CEO tell you two different ways they'd like to approach a situation how do you solve this situation/conflict?
- What is your learning style?
- What books have inspired you to make changes?
- Do you consider yourself a hardworking person or a smart person?

